# HEALTH TOTAL

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Future Generali Health

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#### A comprehensive solution to all your healthcare needs.

Paradise is where you live your life in perfect peace and harmony. However, in today's world, your days are often mired with stress, pollution and other lifestyle hazards, the worst victim of which is your health. You may have a number of health requirements, right from regular health issues to serious ailments, leading to hospitalisation and expensive medical treatments. Although none of these are welcome, it is always good to take a health policy and be prepared for such unforeseen events. And won't it be convenient to take just one policy against all such requirements? With Health Total, we give you a comprehensive cover, a near-perfect answer to all your medical needs.

### **Benefits**



Hospitalisation Medical Expenses
Day Care Treatment Expenses
Pre-Hospitalisation Medical Expenses
Post-Hospitalisation Medical Expenses
Restoration of Sum Insured
Maternity Expenses
Organ Donor Expenses
Patient Care
Accident Hospitalisation (Increase in Sum Insured)



Accompanying Person



Road Ambulance Charges



Emergency Medical Evacuation (Applicable for Superior and Premiere plan)



Domiciliary Hospitalisation Expenses



Out-Patient Medical Expenses (Applicable for Superior Plan and Premiere Plan only)



Child Vaccination Benefits (Applicable for Premiere Plan)



New Born Baby (Applicable for Superior and Premiere Plan)



E-opinion in respect of an illness or injury



Alternative Treatment Cover



Medical Treatment Abroad (Applicable for Premiere Plan)



Wellness Care



Cumulative Bonus

In-house cashless settlement! Innovative Covers offered! Quick settlement of claims!

## **Family Definition**

	a. Self	b. Spouse
Vital Plan	c. Dependent children (unmarried and up to the age of 25 years)	d. Dependent parents

	a. Self	b. Spouse	c. Dependent children (unmarried and up to the age of 25 years)	
Superior Plan and Premiere Plan	d. Non-dependent children	e. Dependent parents	f. Non-dependent parents	
	g. Dependent siblings	h. Daughter-in-law	i. Son-in-law	
	j. Parents-in-law	k. Grandparents	I. Grandchildren	

Minimum Policy Term	1 Year
Maximum Policy Term	3 Years
Minimum Age at Entry	Day 1
Maximum Age at Entry	Life long
Renewal	Life long

Life Long Renewals

Sum Insured

## **Co-payment Applicability**



The policy, if renewed continuously without any break, will be renewed life long.

Ranging from ₹3 lakh to ₹1 crore.

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In case an insured enters the policy at the age given in the table, the respective co-payments will be applicable on each and every admissible claim.

Age	Co-payment
60 years to 64 years	20%
65 years to 69 years	25%
70 years to 74 years	30%
75 years and above	40%

#### **Pre-acceptance Medical Tests**

Pre-acceptance medical tests are not required for all proposers up to the age of 50 years for **Vital Plan**, in case of clean proposal form (i.e. without any health declaration). For age 51 years and above, medical tests are mandatory.

Compulsory medical tests are required for **Superior and Premiere Plans** for those who completed 18 years of age and above.

Vital P	Plan	Superior	Plan	Premiere Plan			
Up to 50 years	Above 50 years	From 18 years to 50 years	Above 50 years	From 18 years to 50 years	Above 50 years		
Not required	Required	Required	Required	Required	Required		

\*No tests required for children below 18 years for any plan. \*\*Age in completed years

- Insured is eligible for 100% reimbursement of pre-acceptance medical tests charges, subject to policy issuance and 64 VB compliance.
- Pre-acceptance medical tests need to be done at empanelled diagnostic centres only.
- The tests would be considered valid for a period of one month from the date the tests have been conducted.
- Underwriting loading on the standard premium rates will be applicable based on health status of the proposed insured person. It
  will take into consideration the adverse health conditions declared on the proposal form and findings of medical tests conducted.
- The loading of premium will be applicable on the particular insured's premium only.
- This would be applicable for both Individual and Floater options.

	Schedule Of Benefits								
			Vital Plan			Superior Plan		Premie	re Plan
	Sum Insured (in ₹ )	3 lakh	5 lakh	10 lakh	15 lakh	20 lakh	25 lakh	50 lakh	1 crore
	Minimum age at entry	1 day	1 day	1 day	1 day	1 day	1 day	1 day	1 day
	Maximum age at entry	None	None	None	None	None	None	None	None
Eligibility	Maximum renewal age	Life Long	Life Long	Life Long	Life Long	Life Long	Life Long	Life Long	Life Long
	Individual SI / family floater SI options	Both	Both	Both	Both	Both	Both	Both	Both
	Family definition	S+Sp+ 2C+2P (1+5)	S+Sp+ 2C+2P (1+5)	S+Sp+ 2C+2P (1+5)	Extended family up to 15 members	Extended family up to 15 members	Extended family up to 15 members	Extended family up to 15 members	Extended family up to 15 members
	Hospitalisation	Up to SI	Up to SI	Up to SI	Up to SI	Up to SI	Up to SI	Up to SI	Up to SI
	Day care treatment	1	1	1	1	1	1	1	1
	Pre-hospitalisation	60 days	60 days	60 days	60 days	60 days	60 days	60 days	60 days
	Post-hospitalisation	90 days	90 days	90 days	120 days	120 days	120 days	180 days	180 days
	Restoration of SI	1	1	1	1	1	1	1	1
Hospitalisation Benefits	Cumulative bonus - 50% for every claim-free year to max 100%	1	V	V	1	V	V	V	V
	Maternity benefit - normal delivery (in ₹ )	15,000	20,000	25,000	30,000	40,000	40,000	50,000	50,000
	Maternity benefit - LSCS (caesarian) (in ₹ )	25,000	35,000	45,000	50,000	60,000	60,000	1,00,000	1,00,000

			Vital Plan			Superior Plan		Premie	ere Plan	
	Pre-natal hospitalisation (within maternity limits)	×	×	×	90 days	90 days	90 days	90 days	90 days	
	Post-natal hospitalisation (within maternity limits)	×	×	×	45 days	45 days	45 days	45 days	45 days	
	Organ donor expenses	1	1	1	1	1	1	1	1	
	New born baby benefits: Automatic cover within mother's / floater Sum Insured up to expiry date of policy	×	×	×	٢	٨	4	Y	٨	
	New born baby benefits: Reasonable vaccination benefits up to 1 year of age (in ₹)	×	×	×	Max 3,500	Max 3,500	Max 3,500	Max 5,000	Max 5,000	
Hospitalisation Benefits	Patient care (above 60 years) - per day benefit up to max (in ₹)	350/day	350/day	350/day	500/day	500/day	500/day	1,000/day	1,000/day	
	Patient care (above 60 year) - maximum	10 days per Hospitalisation and 30 days per policy year								
	Accidental hospitalisation - 25% increase subject to maximum of ₹10 lakh	V	Y	Ą	Y	۸	V	V	V	
	Accompanying person (up to 12 years) ₹500 /day to maximum of 30 days	V	۸	Y	Y	٨	٨	V	V	
	Domiciliary hospitalisation expenses - maximum up to 10% of SI	V	۸	٦	Y	۸	٨	V	V	
	Alternative treatments Ayurveda / Unani /Sidha / Homeopathy - reimbursement	V	V	V	Y	V	1	V	J	
Medical Treatment	Medical treatment abroad							V	1	
Abroad	Medical treatment abroad - waiting period	×	×	×	×	×	×	4 years	4 years	
Road Ambulance	Road ambulance charges - network hospitals (in ₹ )	1,500	1,500	1,500	Actuals	Actuals	Actuals	Actuals	Actuals	
	Road ambulance charges - non network hospitals (reimbursement up to a maximum) (in ₹ )	1,500	1,500	1,500	2,000	2,000	2,000	5,000	5,000	
Emergency Medical Evacuation	Emergency medical evacuation - 5% of SI (reimbursement up to a maximum)	×	×	×	Y	Y	J	٧	٦	

		Vital Plan			Superior Plan			Premiere Plan	
E-Opinion	E-Opinion for illness / injury (maximum 2 per policy year)	1	1	1	1	1	1	1	V
**Out-patient Medical Expenses	Out-patient consultations and diagnostics (reimbursement up to a maximum (in ₹ )	×	×	×	3,000 for Individual option/ 10,000 for floater option	3,000 for Individual option/ 10,000 for floater option	3,000 for Individual option/ 10,000 for floater option	10,000 for Individual option /20,000 for floater option	10,000 for Individual option /20,000 for floater
	Prescribed medicines (reimbursement up to a maximum)	×	×	×	×	×	×		option
Child Vaccination Benefits	Child vaccination benefits (reimbursement up to a maximum)	×	×	×	×	×	×	Up to 12 years of age (₹5,000 per annum)	Up to 12 years of age (₹5,000 per annum)
Wellness Benefits	Wellness including medical tests at designated centres	1	1	1	1	1	1	1	Y
One Time Discount	One time renewal discount- subsequent to death of proposer	10%	10%	10%	10%	10%	10%	10%	10%
Family Discount	Family Discount 10% (Individual SI Policies)	1	1	1	V	V	V	V	V
Voluntary Deductible	Discount in lieu of voluntary deductible	1	1	1	V	V	1	1	Y
	Pre-existing disease								
	Compulsory waiting period	2 years	2 years	2 years	2 years	2 years	2 years	2 years	2 years
	Pre-existing disease - max liability 3rd year onwards	50%	50%	50%	50%	50%	50%	50%	50%
	Pre-existing disease - 4th Year onwards	100%	100%	100%	100%	100%	100%	100%	100%
	General waiting periods:								
	30-day - fresh proposals excluding accidental hospitalisation	1	Y	1	V	V	V	V	Y
Waiting Periods	2-year waiting period for listed conditions	1	1	1	V	V	1	1	Y
	4-year waiting period - joint replacement and organ transplant	1	V	1	V	V	V	V	Y
	4-year Waiting Period - Mental illness and psychiatric illness	Y	Y	۸	V	V	۸	J	Y
	4-year Waiting Period - HIV/ AIDS	1	1	1	1	1	1	1	Y
	4-year Waiting Period - Behavioural and Neuro developmental disorders	1	1	1	1	1	1	4	V

		Vital Plan			Superior Plan			Premiere Plan	
Compulsory Co-pay	20% co-payment where entry age is from 60 year to 64 years	V	V	V	Y	Y	Y	1	Y
	25% co-payment where entry age is from 65 year to 69 years	1	V	V	Y	Y	V	V	V
	30% co-payment where entry age is from 70 year to 74 years	Y	V	V	V	Y	V	V	1
	40% co-payment where entry age is 75 years and above	V	V	V	Y	Y	Y	1	V

\*\* Out-patient medical expenses. (Applicable for Superior and Premiere Plan)

In case of bills for any prescribed drugs/medicines, our liability will be restricted to 80% of admissible bills.

In case of dental consultations and diagnostics, our liability will be restricted to 70% of admissible bills.

\* All benefits are given within the base Sum Insured except Accidental Hospitalisation.

SI: Sum insured, S: Self, Sp: Spouse, C: Child, P: Parent

#### Exclusions



- 1. Charges incurred at a hospital primarily for diagnostic, X-ray or laboratory examinations not consistent with or incidental to the diagnosis and treatment of the positive existence or presence of any illness or injury, for which confinement is required at a hospital.
- 2. Cost of an annual health check-up.
- Injury or illness directly or indirectly caused by or arising from or attributable to war, invasion, act of foreign enemy, war like operations (whether war is declared or not). Circumcision, unless necessary for treatment of an illness not excluded hereunder or as may be necessitated due to an accident.
- 4. Vaccination/inoculation (except as post-bite treatment) except to the extent covered under Benefits 14 and 15 as mentioned in policy clause.
- 5. Cosmetic treatments (for change of life or cosmetic or aesthetic treatment of any description), plastic surgery other than as may be necessitated due to an accident or as a part of any illness, refractive error corrective procedures, experimental, investigational or unproven/experimental treatment, devices and pharmacological regimens of any description.
- 6. Charges incurred in connection with cost of spectacles and contact lenses, hearing aids, durable medical equipment (including but not limited to cost of instrument used in the treatment of Sleep Apnea Syndrome (C.P.A.P), Continuous Peritoneal Ambulatory Dialysis (C.P.A.D) and oxygen concentrator for asthmatic condition, wheel chair, crutches, artificial limbs, belts, braces, stocking, Glucometer and the like), namely that equipment used externally for the human body which can withstand repeated use; is not designed to be disposable; is used to serve a medical purpose, such cost of all appliances/devices whether for diagnosis or treatment after discharge from the hospital.
- Expenses incurred towards treatment of illness or injury arising out of alcohol use/ misuse or abuse of alcohol, narcotic substance or drugs (whether prescribed or not).

### **Other Benefits**



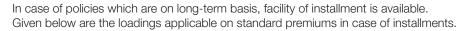
- 1. Subject to no claim, cumulative bonus of 50% on the basic sum insured will be provided up to a maximum of 100% of the sum insured.
- 2. Family discount of 10% is available in case more than one person is covered in the same policy in case of Individual Sum Insured option has been taken.
- 3. Long-term discount will be given in case Policy Term is more than 1 year.

## Long-term discount (applicable in case of single payment for more than one year)

Number of years	Discount
1 year	Nil
2 years	7.5%
3 years	10%

Voluntary Deductible Discount	Vital	Plan	Superior Plan		Premiere Plan	
	Deductible	Discounts	Deductible	Discounts	Deductible	Discounts
	₹ 10,000	10%	₹ 50,000	15%	₹ 1,00,000	15%
	₹25,000	15%	₹75,000	20%	₹2,50,000	20%
	₹ 50,000	20%	₹ 1,00,000	25%	₹ 5,00,000	25%

## Installment Facility



Installment frequency	Loading on standard premiums
Monthly	5%
Quarterly	4%
Half-yearly	3%

#### Loading on Claim Experience

There will be no loading on premium for adverse claims experience

**Tax Benefit** 

Premium paid by any mode other than cash and demand draft is eligible for tax relief as provided under Section 80-D of the Income Tax Act.

## Premium Table – Individual Premium Rates (Premium and Sum Insured in ₹)

	Vital			Superior			Premiere		
Age / Sum Insured	3,00,000	5,00,000	10,00,000	15,00,000	20,00,000	25,00,000	50,00,000	1,00,00,000	
0-17	4,418	5,061	6,856	8,019	10,400	12,451	37,637	48,628	
18-25	4,645	6,213	8,471	10,198	11,923	13,661	39,587	50,572	
26-30	4,718	6,718	8,501	10,515	12,034	14,429	40,635	52,037	
31-35	4,724	6,739	8,582	10,687	12,523	16,031	45,386	58,388	
36-40	4,999	6,752	8,639	10,731	13,942	16,875	48,853	63,237	
41-45	5,468	7,227	9,394	12,793	16,858	20,622	56,230	74,117	
46-50	8,074	10,033	13,726	17,094	22,453	27,490	69,237	85,353	
51-55	11,799	14,866	20,290	25,088	30,870	36,638	85,067	97,038	
56-60	15,216	18,311	25,997	31,379	37,228	41,447	99,916	1,13,356	
61-65	29,734	34,638	41,816	44,878	48,235	53,934	1,27,456	1,43,324	
66-70	37,151	43,613	49,846	53,201	55,518	61,221	1,51,111	1,69,331	
71-75	41,096	48,884	56,204	60,241	61,674	67,657	2,13,368	2,37,783	
76-80	55,102	64,911	71,342	75,324	78,468	84,246	3,01,946	3,35,176	
81-85	65,661	79,968	85,763	89,886	94,353	1,02,736	3,90,351	4,32,376	
>85	67,559	81,522	87,236	91,935	1,01,603	1,16,036	4,32,241	4,78,455	

\*Premiums exclusive of Service Tax \*\*Age in completed years

## **Floater Discount**

Applicable discount is as per following table:

Age Band	Discount Percentage	Age Band	Discount Percentage
0-17	60%	56-60	35%
18-25	55%	61-65	35%
26-30	50%	66-70	35%
31-35	45%	71-75	35%
36-40	45%	76-80	25%
41-45	40%	81-85	25%
46-50	40%	>85	20%
51-55	40%		

Premium applicable for the primary insured will be the standard individual premiums from the premium table. For remaining dependent members, floater discounts applicable on their respective premium is as per table above.

# For example, in case of a family of self, spouse and one child, the premium for floater for Sum Insured ₹10,00,000 would be charged in the following manner:

	Self	Spouse	Child	
Age band	36-40	31-35	0-17	
Premium as per individual rate table (in `)	8639	8582	6856	
Applicable premium (in `)	8639	4720 (45% discount applied on the respective person's premium)	2742 (60% discount applied on the respective person's premium)	
Total premium to be charged (in ₹) Service tax extra = 8639 =16101		+ 4720 + 2742		

## Premium Illustration in respect of policies offered on individual and family floater basis Plan Vital, Sum Insured ₹ 500000

Age of the members insured	0 1		Coverage opted on individual basis covering multiple members of the family under a single policy (Sum insured is available for each member of the family)			Coverage opted on family floater basis with overall Sum insured (Only one sum insured is available for the entire family)				
	Premium (₹)	Sum insured (₹)	Premium (₹)	Discount, if any	Premium after discount (₹)	Sum insured (₹)	Premium or consolidated premium for all members of family (₹)	Floater discount, if any	Premium after discount (₹)	Sum insured (₹)
50 years	10,033	500000	10,033	1,003	9,030	500000	10,033	-	10,033	
42 years	7,227	500000	7,227	723	6,504	500000	7,227	2,891	4,336	
17 years	5,061	500000	5,061	506	4,555	500000	5,061	3,037	2,024	
20 years	6,213	500000	6,213	621	5,592	500000	6,213	3,417	2,796	
27 years	6,718	500000	6,718	672	6,046	500000	6,718	3,359	3,359	
27 years	6,718	500000	6,718	672	6,046	500000	6,718	3,359	3,359	
32 years	6,739	500000	6,739	674	6,065	500000	6,739	3,033	3,706	
35 years	6,739	500000	6,739	674	6,065	500000	6,739	3,033	3,706	500000
36 years	6,752	500000	6,752	675	6,077	500000	6,752	3,038	3,714	
40 years	6,752	500000	6,752	675	6,077	500000	6,752	3,038	3,714	
52 years	14,866	500000	14,866	1,487	13,379	500000	14,866	5,946	8,920	
57 years	18,311	500000	18,311	1,831	16,480	500000	18,311	6,409	11,902	
65 years	34,638	500000	34,638	3,464	31,174	500000	34,638	12,123	22,515	
65 years	34,638	500000	34,638	3,464	31,174	500000	34,638	12,123	22,515	
70 years	43,613	500000	43,613	4,361	39,252	500000	43,613	15,265	28,348	
Total Premium for all members of the family is ₹ 2,15,018/-, when each member is covered separately.		Total Premium for all members of the family is ₹ 1,93,516/-, when they are covered under a single policy.			Total Premium when policy is opted on floater basis is ₹ 1,34,947/ Sum insured of ₹ 500000 is available for the entire					
Sum insured available for each individual is ₹ 500000.		Sum insured available for each family member is ₹ 500000.			family.					

### Note

- This is just an illustration of premium calculation.
- Premiums may vary with respect to Plan and Sum Insured opted by the insured.
- Premium rates specified in the above illustration are the standard premium rates without considering any loading and/or discounts like Online (Website) Sales discount etc.
- In case premium is paid on instalment basis, the loading will be applicable accordingly.
- Premium rates are exclusive of Goods and Services Tax applicable.

## **Basis of claims payment**

\* Benefits may vary from plan to plan.

\*\* For further details, please refer to the policy wordings.



a) We shall make payment in Indian Rupees and in India only.

b) In respect of surgery for cataracts (after the expiry of the two-year period referred to in Section III (1)(b) of policy clause, liability shall be restricted to 10% of the Sum Insured for each eye, and a maximum of ₹1,00,000 per eye.

c) If a voluntary deductible has been opted and is in force under the policy, liability would be over and above the voluntary deductible amount for each and every claim made under hospitalisation.

d) Wherever co-payments are applicable, the same would be applied on the admissible claim amount after the application of voluntary deductible, if any.

	If you are suffering from an illness / disease or if you meet with an accident which requires hospitalisation, please contact us on the following:
	Claims Department Future Generali Health (FGH) Future Generali India Insurance Co. Ltd., Office No. 3, 3 <sup>rd</sup> Floor, "A" Building, G-O-Square S. No. 249 & 250, Aundh Hinjewadi Link Road, Wakad, Pune - 411 057.
	Toll Free Number: 1800 103 8889 Toll Free Fax: 1800 103 9998 Email: fgh@futuregenerali.in
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