



## LOAN SECURE INSURANCE POLICY PROSPECTUS

Universal Sampo's Loan Secure Insurance Policy is a unique Policy that helps you transfer the burden of your loan in the event of an unforeseen contingency. This Policy is specially designed for customers of banks and financial Institutions. This Insurance Policy serves as safety net so that you and your near and dear ones are not worried about repayment of your loan in the event of your unfortunate diagnose of listed Major Medical Illnesses or undergoing of Surgical Procedures or witness Accidental Death, or Permanent Total Disablement on account of Accident resulting in inability to remain gainfully employed. This Policy also provides for Loss of Job and Cover of Dwelling and Content against Fire and Allied Perils.

### **Who Can Take This Policy?**

Principal Loan Borrowers and Co Applicants (The apportionment of Sum Insured shall be on equal basis amongst all insured persons) from age 20 yrs to 65 yrs. e.g Personal Loan holders, students holding education loan etc.

### **What Are The Sum Insured Options?**

Sum insured option available ranging from minimum Rs 50000 to max Rs 3 Crores

### **What Is Renewal Age?**

All the covers opted for shall be renewed till the loan tenure or lifetime of insured whichever is earlier, except on grounds of fraud, moral hazard or misrepresentation or non-cooperation by any Insured Persons

### **Policy Tenure**

The Policy can be taken for 1 year/ 2 Years/ 3 Years.

### **PRE INSURANCE HEALTH CHECK- UP**

Pre-policy medical examination for loan borrower / co applicants with sanctioned loan Amount as stated below:

Age	Sanctioned loan amount (Sum insured)	No medical test required subject to no adverse health condition
Up to 50 Years	Up to Rs 3 Crore	
51- 65 years	Up to 1 Crore	

Customer may have to undergo Medical test in following cases:

- 1) Sum Insured more than Rs 1 Crore and if customer's age is 51 years and above
- 2) If customer has declared a Pre-existing diseases condition under the Proposal Form..

The Proposer will have to undergo the following tests at his own cost. If the proposal is accepted, 50% cost of Health check-up will be refunded to Insured.

### **LIST OF MEDICAL TESTS TO BE CONDUCTED:**

- MER – Medical Examination Report with Medical history and Blood Pressure Recordings-
- Conducted by a Registered Physician (MBBS/ MD)
- CBC – Complete Blood Count



- RFT – Renal Function Test
- LFT – Liver Function Test
- FBS – Fasting Blood Sugar
- PPBSL - Post Prandial Blood sugar
- RUA – Routine Urine Examination
- ECG – Electro Cardiogram
- CXR – Chest X-Ray
- USG – Ultra Sonography
- PSA – Prostate Specific Antigen
- Lipid Profile
- HbA1c – Glycosylated HB
- TMT – Treadmill Test Medical Examination

## WHAT IS COVERED UNDER THE POLICY?

Policy is offered with following coverages with various options varying in terms of extent of coverage available as under:-

### SECTION 1 - Major Medical Illnesses & Surgical Procedures (Mandatory Section)

We will pay the Sum Insured if during the Policy Period the Insured Borrower unfortunately contracts with any of the following covered Major Medical Illnesses or undergoes Surgical Procedures for the first time during the Period of Insurance.

This Policy covers up to of 18 Major Medical Illnesses & Surgical Procedures as per the Plan chosen. We bring a wide range of options as below depending on the number of Major Medical Illness Procedures to be covered. The options range from 9, 12, 15 and 18 Major Medical Illness Procedures.

## PLANS UNDER THE POLICY

### SILVER PLAN

- a) First Diagnosis of the below-mentioned Illnesses more specifically described below:
  1. Cancer of Specified Severity
  2. Kidney Failure requiring regular dialysis
  3. Multiple Sclerosis with Persisting Symptoms
- b) Undergoing for the first time of the following Surgical Procedures, more specifically described below:
  4. Major Organ/ Bone Marrow Transplant
  5. Open Heart Replacement Or Repair Of Heart Valves
  6. Coronary Artery Bypass Graft
- c) Occurrence for the first time of the following medical events more specifically described below:
  7. Permanent Paralysis of Limbs
  8. Myocardial Infarction(First Heart Attack of Specified Severity)
  9. Stroke resulting in Permanent Symptom

### GOLD PLAN

- a) First Diagnosis of the below-mentioned Illnesses more specifically described below:
  1. Cancer of Specified Severity
  2. Kidney failure requiring regular dialysis
  3. Multiple Sclerosis with Persisting Symptoms
  4. Benign Brain Tumor
  5. Parkinson's Disease



b) Undergoing for the first time of the following Surgical Procedures, more specifically described below:

6. Major Organ / Bone Marrow Transplant
7. Open Heart Replacement Or Repair Of Heart Valves
8. Coronary Artery Bypass Graft

c) Occurrence for the first time of the following medical events more specifically described below:

9. Stroke resulting in Permanent Symptoms
10. Permanent Paralysis of Limbs
11. Myocardial Infarction (First Heart Attack of Specified Severity)
12. Coma of Specified Severity

### **PLATINUM PLAN**

a) First Diagnosis of the below-mentioned Illnesses more specifically described below:

1. Cancer of Specified Severity
2. Kidney Failure requiring regular dialysis
3. Multiple Sclerosis with Persisting Symptoms
4. Benign Brain Tumor
5. Parkinson's Disease
6. End Stage Liver Failure
7. Alzheimer's Disease

b) Undergoing for the first time of the following Surgical Procedures, more specifically described below:

8. Major Organ/ Bone Marrow Transplant
9. Open Heart Replacement Or Repair Of Heart Valves
10. Coronary Artery Bypass Graft
11. Surgery of Aorta

c) Occurrence for the first time of the following medical events more specifically described below:

12. Stroke resulting in Permanent Symptoms
13. Permanent Paralysis of Limbs
14. Myocardial Infarction (First Heart Attack of Specified Severity)
15. Coma of Specified Severity

### **DIAMOND PLAN**

a) First Diagnosis of the below-mentioned Illnesses more specifically described below:

1. Cancer of Specified Severity
2. Kidney Failure requiring regular dialysis
3. Multiple Sclerosis with Persisting Symptoms or
4. Benign Brain Tumor
5. Parkinson's Disease
6. End Stage Liver Failure
7. Alzheimer's Disease

b) Undergoing for the first time of the following Surgical Procedures, more specifically described below:

1. Major Organ / Bone Marrow Transplant
2. Open Heart Replacement Or Repair Of Heart Valves
3. Coronary Artery Bypass Graft
4. Surgery of Aorta

c) Occurrence for the first time of the following medical events more specifically described below:

1. Stroke resulting in Persisting Symptoms
2. Permanent Paralysis of Limbs
3. Myocardial Infarction (First Heart Attack of Specified Severity)
4. Coma of Specified Severity
5. Third Degree Burns



- 6. Deafness
- 7. Loss of Speech

Please refer to the Policy Wordings for definitions of the Major Medical Illnesses and Surgical Procedures available with your banker/our Agent/our office.

## SECTION II - Personal Accident (Optional Cover)

This section covers the Insured Borrower against accidental risks as under:-

### A. Death due to an Accident:

If You, the Insured Borrower, die within a period of 12 months from the date of bodily injury due to Accident and such bodily injury be the direct cause of Your death, then the Sum Insured, under the Policy shall become payable by Us.

### B. Permanent Total Disablement due to an Accident:

We will pay Sum Insured upon your having met with an accidental bodily injury resulting in Permanent Total Disablement subject to the following that the disablement;

- i. Continues for a period of twelve (12) consecutive months, and
- ii. is confirmed as total, continuous and permanent by a Medical Practitioner after the period of twelve (12) consecutive months, and
- iii. Entirely prevents you, the Insured Borrower from engaging in or giving attention to gainful occupation of any and every kind for the remainder of your life.

## SECTION III – Loss of Job (Optional cover, only for salaried insured)

We will pay 3 EMIs\* corresponding to the loan insured in the event of

- i. Termination/ Dismissal of employment of the Insured borrower.
- ii. Temporary suspension or retrenchment from employment

## SECTION IV – Fire and Allied Perils – Dwelling and Household Contents (Optional cover)

Covers Loss or Damage directly caused to dwelling and household contents of Insured borrower at Insured premises by Insured Perils listed hereunder

- |  |  |
|--|--|
| i. Fire  | ix. Leakage from Automatic Sprinkler Installations       |
| ii. Lightning  | x. Bush Fire   |
| iii. Explosion/Implosion   | xi. Riots, Strike, Malicious Damage                      |
| iv. Aircraft Damage  | xii. Storm, Tempest, Flood, Inundation                   |
| v. Impact Damage   | xiii. Earthquake (on payment of additional premium only) |
| vi. Subsidence and Landslide including Rock slide                    | xiv. Terrorism (on payment of additional premium only)   |
| vii. Bursting and/or overflowing of Water Tanks, Apparatus and Pipes |  |
| viii. Missile Testing operations                                     |  |

## ADDITIONAL BENEFITS UNDER THE POLICY

a) **Sum Insured Options:** You have the option of choosing Sum Insured on either of the basis as Mentioned below (applicable to Section I and II only).



- i) **Fixed Sum Insured** where Sum Insured is equal to Loan sanctioned at inception and it remains fixed throughout the Policy tenure. In the event of Claim under Section I and II, the benefit amount under the policy will be paid to the insured or nominee of the insured.
- ii) **Reducing Balance** where Sum Insured goes on decreasing as the Loan outstanding decreases year on year. In the event of Claim under Section I and II, only the loan outstanding at the time of claim will be payable to the insured or nominee of the insured.

**N.B. Reducing Sum Insured option is available only for 3 year policy tenure.**

**Coverage and Sum Insured**

Coverage	Sum Insured
Section I: Major Medical illness and Surgical Procedure	Fixed Sum Insured- Loan Sanctioned Amount
	Reducing Balance- Loan Outstanding Amount
Section II: Personal Accident	Fixed Sum Insured- Loan Sanctioned Amount
	Reducing Balance- Loan Outstanding Amount
Section III: Loss of Job	3 EMIs as per the chosen Sum Insured
Section IV: Fire and Allied Perils- Dwellings and Contents	Dwellings- As mentioned in the Proposal Form
	Contents- As mentioned in the Proposal Form

**b) Policy Tenure** Maximum Policy Period is three years.

**c) Multiple Applicants** under one loan can be covered for their proportionate share under separate Policies.

**d)** Policy is based on a one-time premium payment for the full Policy term.

**e) Free Look Period:**

We shall give an insured Free Look Period at the inception of the Policy and:

1. Insured will be allowed a period of at least 15 days from the date of receipt of the Policy to review the terms and conditions of the Policy and to return the same if not acceptable.
2. If Insured have not made any claim during the Free Look period, You shall be entitled to
  - a) A refund of the premium paid less any expenses incurred by company on Insured’s medical examination and the stamp duty charges or;
  - b) where the risk has already commenced and the option of return of the Policy is exercised by Insured, a deduction towards the proportionate risk premium for period on cover or;
  - c) Where only a part of the risk has commenced, such proportionate risk premium commensurate with the risk covered during such period.

**f) Flexibility of choosing covers**

The Product has been so designed to give flexibility to insured borrower to buy the Policy for self, as a combination of Plan (Silver, Gold, Platinum and Diamond) under Section I along with mentioned covers.

**CONDITIONS UNDER THE POLICY**

**Terms of Cancellation under the Policy**

**By Us**

We may cancel this Policy on the grounds of mis-representation, fraud, non-disclosure of material facts or non-cooperation by you by giving fifteen (15) days’ notice in writing by in which case we



shall be liable to repay on demand a rateable proportion of the premium for the unexpired term from the date of cancellation.

**By You**

You may also cancel this Policy by giving fifteen (15) days’ notice in writing to us for the cancellation of this Policy, in which case we shall from the date of receipt of the notice cancel the Policy and retain the premium for the period his Policy has been in force at our short period scale as mentioned below provided that no refund of premium shall be made if any claim has been made under the Policy by or on your behalf.

**Premium Refund:**

Particulars	1 year	2 year	3 year
Within 1 Month	60%	65%	65%
From 1 Month to 3 Months	50%	60%	60%
From 3 Months to 6 Months	35%	50%	55%
From 6 Months to 9 Months	15%	40%	50%
From 9 Months to 12 Months	Nil	35%	45%
From 12 Months to 18 Months	Nil	15%	35%
From 18 Months to 24 Months	Nil	Nil	20%
From 24 Months to 30 Months	Nil	Nil	10%
From 30 Months to 36 Months	Nil	Nil	0%

**Expiry of the policy**

The policy expires on occurrence of earlier of any one of the following

- Payment of Claim under Section I and Section II of the Policy
- Prepayment/ foreclosure of the loan
- Policy End Date

**Continuity under the Policy**

In the event that the policy has been discontinued, option shall be available to you to migrate to a suitable health insurance policy offered by the Company. In all such cases waiting periods and other time bound exclusions as stipulated under the individual health insurance policy shall be applicable with due adjustments for the time covered under the Loan Secure Insurance Policy without interruption.

**Refund under the Policy**

In the event of full prepayment of the Loan by the Insured, the Company shall refund a portion of the premium subject to the terms and conditions of the Policy as per the rates mentioned below:

Particulars	1 year	2 year	3 year
Within 1 Month	60%	65%	65%
From 1 Month to 3 Months	50%	60%	60%
From 3 Months to 6 Months	35%	50%	55%
From 6 Months to 9 Months	15%	40%	50%
From 9 Months to 12 Months	Nil	35%	45%
From 12 Months to 18 Months	Nil	15%	35%
From 18 Months to 24 Months	Nil	Nil	20%



<b>From 24 Months to 30 Months</b>	<b>Nil</b>	<b>Nil</b>	<b>10%</b>
<b>From 30 Months to 36 Months</b>	<b>Nil</b>	<b>Nil</b>	<b>0%</b>

In event of part prepayment of the Loan, no refunds of premium shall be made under this Policy. No refunds of premium will be made under the Policy during the last year of the Policy Period.

Upon making any refund of premium under this Policy, the cover in respect of that Insured shall forthwith terminate and we shall not be liable thereafter.

No refunds of premium shall be made in respect of the Insured where any claim has been admitted by or lodged with us.

**Premium under the Policy**

The premium rates for the three sections viz. Loss of Job, Major Medical Illnesses and Personal Accident under the Policy for both Sum Insured options Reducing and Fixed are given in the Annexure to this Prospectus.

The premium for Section IV- Fire and Allied Perils - Dwellings and Contents (Premium in % of Sum Insured) is given below.

No of Years	Policy Term		
	1	2	3
Structure	0.027	0.051	0.073
Content	0.027	0.051	0.073
Earthquake	0.010	0.020	0.030
Terrorism	0.008	0.015	0.022
<b>Total</b>	<b>0.072</b>	<b>0.137</b>	<b>0.198</b>

Other provisions as applicable in erstwhile Fire Tariff.

**Withdrawal/Modifications:**

We shall give you notice in the event We may decide to revise, modify or withdraw the product. Such notice shall be given to You at least three months prior the date when such modification or revision or withdrawal comes into effect. We also promise You that

I. In case of modification or revision, the notice given to You shall detail the reasons for such revision or modification, in particular the reason for an increase in premium (if any) and the quantum of such increase.

II. The product shall be withdrawn only after due approval from the Insurance Regulatory and Development Authority. However, if You do not respond to Our intimation in case of such withdrawal, the Policy shall be withdrawn on the Renewal date and We shall provide You with an option to migrate to a substitute product offered by Us, subject to portability conditions.

III. Policies whose renewal will be within 90 days of withdrawal will be given choice for one time renewal of existing policy, others will have the choice to migration to substitute health insurance policy/modified product.

**Renewal**

a. All the covers opted for shall be renewed till the loan tenure or lifetime of insured whichever is earlier, except on grounds of fraud, moral hazard or misrepresentation or non-cooperation by any



Insured Persons

- b. The Renewal of a Policy sought by Insured shall not be denied arbitrarily. If denied, Company shall provide Insured with cogent reasons for such denial of Renewal.
- c. This policy shall not be renewed and the insured shall not be eligible for any new similar policy(ies) if the claim is paid or admitted under section I or section II.
- d. The company may condone delay in Renewal up to 30 days from the due date of Renewal without deeming such condonation as a Break in Policy. However coverage shall not be available for such period.
- e. If the insured move into a higher age band, the premium will increase at the next Renewal. However, this Policy will not be subject to any alteration in premium rates generally introduced until the next Renewal.
- f. If the Policy is not renewed within the Grace Period then Company may agree to issue a fresh Policy subject to underwriting criteria and no continuing benefits shall be available from the expired Policy.
- g. We shall provide the insured with a substitute health insurance product if the insured have reached maximum renewable age under the Policy.
- h. All premiums are payable in advance of any cover under this Policy being provided.
- i. The basic premium applicable under the Policy may be revised at a later stage subject to approval from IRDAI.
- j. If a claim is ascertained in case of loss of employment cover and the insured is eligible for renewal, the insured can renew the loss of employment cover subject to him/her being employed at the time of renewal.
- k. In the event of claim in respect of the Insured becoming admissible and accepted by the Company under the Section I: major medical illnesses & surgical procedures or Section II: personal accident and the Company admitting liability against any of these sections and further policy shall cease to exist except the cover under section IV shall be continued till the expiry of the policy.

**WHAT WE EXCLUDE IN THE POLICY?**

**EXCLUSIONS SPECIFIC TO SECTION I**

We shall not be liable for any claim under the policy arising out of

- a) Any Pre-Existing Illness- Any Insured Event arising on account of or in connection with any Pre-Existing Illness
- b) If the Insured does not submit a medical certificate from the Medical Practitioner evidencing diagnosis of Illness or Injury or occurrence of the medical event or the undergoing of the medical / Surgical Procedure in relation to the claim of the particular Insured person.
- c) The Company shall not be liable to make any payment under this Policy in connection with or in respect of any Insured Event, as stated in this Section, occurred or suffered before the commencement of Period of Insurance or arising within the first 90 days of the commencement of the Period of Insurance (Waiting period is not applicable on renewal).





- d) Expenses arising out of or howsoever connected to the internal congenital diseases or illnesses for the first 2 years of the Policy
- e) Any medical procedure or treatment, which is not medically necessary or not performed by a Medical Practitioner.
- f) Any physical, medical or mental condition or treatment or service that is specifically excluded in the Policy in Part I of the Policy under Special Conditions.
- g) Treatment relating to external congenital Illnesses.
- h) Birth control procedures and hormone replacement therapy.
- i) Any treatment/Surgery for change of sex or any cosmetic Surgery or treatment/ Surgery /complications /Illness arising as a consequence thereof.
- j) Treatment by a family member and self-medication or any treatment that is not scientifically recognized.

### **EXCLUSIONS SPECIFIC TO SECTION II**

We shall not be liable under this Section for:

- a) Payment under more than one of the categories specified (Death or Permanent Total Disablement) in the Benefit Payable in respect of the Insured Person.
- b) Payment of compensation in respect of Insured Event which occurs whilst the Insured person is operating or learning to operate any aircraft, or performing duties as a member of the crew on any aircraft, or Scheduled Airlines or is engaging in aviation or ballooning, or whilst the Insured person is mounting into, or dismounting from or traveling in any balloon or aircraft other than as a passenger (fare-paying or otherwise) in any Scheduled Airline anywhere in the world;
- c) Payment of compensation in respect of death, injury or disablement of Insured person (a) from engaging in or participation in adventure sports including but not limited to winter sports, skydiving/parachuting, hang gliding, bungee jumping, scuba diving, mountain climbing (where ropes or guides are customarily used), riding or driving in races or rallies using a motorized vehicle or bicycle, caving or pot-holing, hunting or equestrian activities, skin diving or other underwater activity, rafting or canoeing involving white water rapids, yachting or boating outside coastal waters, participation in any Professional Sports, any bodily contact sport or any other hazardous or potentially dangerous sport for which the Insured is untrained, unless specifically covered under the Policy (b) directly or indirectly caused by venereal disease or insanity;
- d) Payment of compensation in respect of death or Permanent Total Disablement arising from or resulting directly or indirectly from any Illness to any Insured Person.
- e) No sum shall be payable under this Section in case of any Permanent Total Disablement for which medical care, treatment, or advice was recommended by or received from a Medical Practitioner or from which the Insured person suffered or which was present before the commencement of the Policy Period.

### **EXCLUSIONS SPECIFIC TO SECTION III**

- a) We shall not be liable to make any payment under this Section in the event of termination, dismissal, temporary suspension or retrenchment from employment of the Insured person being attributed to any dishonesty or fraud or poor performance on the part of the Insured person or his



willful violation of any rules of the employer or laws for the time being in force or any disciplinary action against the Insured person by the employer.

- b) We shall not be liable to make any payment under this Policy in connection with or in respect of:
- i. Self-employed persons;
  - ii. Any claim relating to unemployment from a job which is casual, temporary, seasonal or contractual in nature or any claim relating to an employee not on the direct rolls of the employer;
  - iii. Any voluntary unemployment;
  - iv. Unemployment at the time of inception of the Policy Period or arising within the first 90 days of inception of the Policy Period (Waiting period is not applicable on renewal or for accidents).
- c) Any unemployment from a job under which no salary or any remuneration is provided to the Insured person.
- d) Any suspension from employment on account of any pending enquiry being conducted by the employer/ Public Authority
- e) Any unemployment due to resignation, retirement whether voluntary or otherwise.
- f) Any unemployment due to non-confirmation of employment after or during such period under which the Insured was under probation.

**GENERAL EXCLUSIONS APPLICABLE TO SECTION I, SECTION II AND SECTION III OF THE POLICY**

We shall not be liable for any claim

1. Arising or resulting from the Insured person committing any breach of the law with criminal intent
2. "War, invasion, act of foreign enemy, hostilities (whether War be declared or not) Civil War, rebellion, evolution, insurrection, mutiny, military or usurped power, seizure, capture, arrests, restraints and detainment of all Heads of State and citizens of whatever nation and all kind and acts of Terrorism, Nuclear weapon induced treatment or taking active part in Riot, Strike, malicious acts". Directly or indirectly caused by or contributed to/by or arising from ionising radiation or contamination by radioactivity from any nuclear fuel or from any nuclear waste or from the combustion of nuclear fuel. For the purpose of this exclusion, combustion shall include any self-sustaining process of nuclear fission.
3. Directly or indirectly caused by or contributed to/by or arising from nuclear weapon materials.
4. Directly or indirectly caused by or contributed to/by or arising out of usage, consumption or abuse of alcohol and/or drugs.
5. Arising out of or as a result of any act of self-destruction or self-inflicted injury, attempted suicide or suicide.
6. Any sexually transmitted diseases. Acquired Immune Deficiency Syndrome (AIDS), AIDS related complex syndrome (ARCS) and all diseases caused by and/ or related to the HIV.
7. Any consequential or indirect loss or expenses arising out of or related to any Insured Event unless otherwise covered in the policy.



8. Arising out of or resulting directly or indirectly due to or as a consequence of pregnancy or treatment traceable to pregnancy and childbirth, abortion, Miscarriage and its consequences except if arised out of an accident, tests and treatment relating to infertility and invitro fertilization.

9. Arising out of or resulting directly or indirectly while serving in any branch of the Military or Armed Forces of any country during war or warlike operations.

10. Arising out of or resulting directly or indirectly caused by, resulting from or in connection with any act of terrorism/sabotage regardless of any other cause or event contributing concurrently or in any other sequence to the loss. The Policy also excludes loss, damage, cost or expenses of whatsoever nature directly or indirectly caused by, resulting from or in connection with any action taken in controlling, preventing, suppressing or in any way relating to action taken in respect of any act of terrorism/sabotage.

#### **EXCLUSIONS SPECIFIC TO SECTION IV**

1. Loss, destruction or damage caused by war, invasion, act of foreign enemy hostilities or war like operations (whether war be declared or not), civil war, mutiny, civil commotion assuming the proportions of or amounting to a popular rising, military rising, rebellion, revolution, insurrection or military or usurped power.

2. Loss, destruction or damage directly or indirectly caused to the property insured by

- a) Ionizing radiations or contamination by radioactivity from any nuclear fuel or from any nuclear waste from the combustion of nuclear fuel.
- b) The radioactive toxic, explosives or other hazardous properties of any explosive nuclear assembly or nuclear component thereof

3. Loss, destruction or damage caused to the insured property by pollution or Contamination excluding

- a) Pollution or contamination which itself results from a peril hereby insured against.
- b) Any peril hereby insured against which it-self results from pollution or contamination.

4. Loss, destruction or damage to bullion or unset precious stones, any curios or works of art for an amount exceeding Rs. 10000/-, goods held in trust or on commission, manuscripts, plans, drawings, securities, obligations or documents of any kind, stamps, coins or paper money, cheques, books of accounts or other business books, computer systems records, explosives unless otherwise expressly stated in the policy.

5. Loss, destruction or damage to the stocks in Cold Storage premises caused by change of temperature.

6. Loss, destruction or damage to any electrical machine, apparatus, fixture, or fitting arising from or occasioned by over-running, excessive pressure, short circuiting, arcing, self heating or leakage of electricity from whatever cause (lightning included) provided that this exclusion shall apply only to the particular electrical machine, apparatus, fixture or fitting so affected and not to other machines, apparatus, fixtures or fittings which may be destroyed or damaged by fire so set up.

7. Expenses necessarily incurred on (i) Architects, Surveyors and Consulting Engineer's Fees and (ii) Debris Removal by the Insured following a loss, destruction or damage to the Property insured by an insured peril in excess of 3% and 1% of the claim amount respectively.

8. Loss of earnings, loss by delay, loss of market or other consequential or indirect loss or damage of any kind or description whatsoever.



9. Loss or damage by spoilage resulting from the retardation or interruption or cessation of any process or operation caused by operation of any of the perils covered.

10. Loss by theft during or after the occurrence of any insured peril except as provided under Riot, Strike, Malicious Damage cover.

11. Any Loss or damage occasioned by or through or in consequence directly or indirectly due to earthquake, volcanic eruption or other convulsions of nature.

12. Loss or damage to property insured if removed to any building or place other than in which it is herein stated to be insured, except machinery and equipment temporarily removed for repairs, cleaning, renovation or other similar purposes for a period not exceeding 60 days.

### **SPECIAL EXCEPTIONS**

The Company shall not be liable in respect of loss or damage to:-

- 1) Articles of consumable nature
- 2) Livestock, motor vehicles and pedal cycles
- 3) Money, securities for money, stamps, bullion, bonds, bills of exchange, promissory notes, shares and stock certificates, business books, manuscripts unless separately specified.

### **Additional Clauses that can be attached:**

AC1: For Reducing Balance Sum Insured Covers

AC2: Premium Refunds

AC3: Survival Period

AC4: Earthquake Cover Endorsement (Applicable to Section IV only)

AC5: Terrorism Damage Cover Endorsement (Applicable to Section IV only)

### **Losses Excluded**

This cover shall not indemnify loss of or damage to property caused by any or all of the following:-

- i) loss by seizure or legal or illegal occupation;
- ii) loss or damage caused by voluntary abandonment or vacation, confiscation, commandeering, nationalisation, requisition, detention, embargo, quarantine, etc.
- iii) any result of any order of public or government authority, which deprives the Insured of the use or value of its property;
- iv) loss or damage arising from acts of contraband or illegal transportation or illegal trade;
- v) loss or damage directly or indirectly arising from or in consequence of the seepage and or discharge of pollutants or contaminants.
- vi) loss or damage arising directly or indirectly from or in consequence of chemical or biological emission.
- vii) loss or damage arising directly or indirectly from or in consequence of asbestos emission, release, discharge, dispersal or escape or asbestos exposure of any kind
- viii) Compensation/damages and/or other assessment which is incurred by the Insured or which is imposed by any government authority.



ix) loss or damage by electronic means including computer hacking or the introduction of any form of computer virus or corrupting or unauthorized instructions or code or the use of any electromagnetic weapon.

x) This exclusion shall not operate to exclude losses (which would otherwise be covered under this Policy) arising from the use of any computer, computer system or computer software Programme or any other electronic system in the launch and/or guidance system and/or firing mechanism of any weapon or missile;

xi) loss or damage caused by vandals or other persons acting maliciously or by way of protest or strikes, labour unrest, riots or civil commotion;

xii) loss or increased cost occasioned by any public or government or local or civil authority's enforcement of any ordinance or law regulating the reconstruction, repair or demolition of any property insured hereunder;

xiii) any consequential loss or damage, loss of use, delay or loss of markets, loss of income, depreciation, reduction in functionality, or increased cost of working;

xiv) loss or damage caused by factors including but not limited to cessation, fluctuation or variation in, or insufficiency of, water, gas or electricity supplies and telecommunications or any type of service;

xv) loss or increased cost as a result of threat or hoax;

xvi) loss or damage caused by or arising out of burglary, house - breaking, looting, theft, larceny or any such attempt or any omission of any kind of any person (whether or not such act is committed in the course of a disturbance of public peace) in any action taken in respect of an act of Terrorism;

xvii) loss or damage caused by mysterious disappearance or unexplained loss;

xviii) loss or damage directly or indirectly caused by mould, mildew, fungus, spores or other microorganism.

xix) total or partial cessation of work or the retardation or interruption or cessation of any process or operations or omissions of any kind.

## CLAIMS PROCEDURE

### 1. Claim Intimation

In the unfortunate event of any loss or damage to the insured property resulting into a claim on this policy, please intimate the mishap IMMEDIATELY to our Call Centre at Toll Free Numbers on 1-800-22-4030 (for MTNL/BSNL users) or 1-800-200-4030 (other users) or on chargeable numbers at +91-22-27639800/+91-22-39133700 or email at [contactclaims@universalsampo.com](mailto:contactclaims@universalsampo.com). Please note that no delay should be allowed to occur in notifying a claim on the policy as the same may prejudice liability.

### 2. Submission of documents

Insured must submit any or all of the below mentioned document(s) as requested by us for settling Insured's claim within 30 days from date of intimating the claim.

Any notice, direction or instruction given under this Policy shall be in writing and delivered by hand, post, or facsimile to:



- **Address: Universal Sampo General Insurance Co. Ltd.**
- Express IT Park, Plot No. EL-94, T.T.C. Industrial Area, M.I.D.C., Mahape, Navi Mumbai-400710
- **Toll Free Numbers:** 1-800-224030 (For MTNL/BSNL Users) or 1-800-2004030
- **Landline Numbers:** (022)-27639800 or (022)-39133700 (Local Charges Apply)
- **E-mail Address:** contactus@universalsampo.com
- **Fax Numbers:** (022)39171419

**Note:** Please include Your Policy number for any communication with us.

## CLAIM DOCUMENTS FOR SECTION I

- a. Certificate from the attending Medical Practitioner of the Insured Person confirming, inter alia,
  - Name of the Insured person;
  - Name, date of occurrence and medical details of the Insured Event
  - Confirmation that the Insured Event does not relate to any Pre-Existing Illness or any Illness or Injury which existed within the first 90 days of commencement of Period of Insurance.
- b. Certificate, if applicable, from the Bank/Financial Institution stating the amortization schedule, the EMI Amounts, Principal Outstanding, etc.
- c. Duly completed claim forms;
- d. Original Discharge Certificate/ Card from the hospital/ Medical Practitioner;
- e. Original investigation test reports or their copies,
- f. Indoor case papers, if required;

If required, You, the Insured, must agree to be examined by a Medical Practitioner of Our choice at Our expense.

## CLAIMS DOCUMENTS FOR SECTION II

1. Duly completed claim form;
2. Medical Practitioner's Report;
3. First Information Report and Final Police report, wherever necessary;
4. Death certificate/ Post Mortem Report, wherever applicable;
5. Investigation Reports like Laboratory test, X-rays and reports essential of confirmation of the Injury etc.;
6. Disability certificate from a Medical Practitioner or hospital confirming the extent and nature of disability;
7. Post mortem report, if the same was conducted;
8. Certificate, from the Insured stating the amortization schedule, the EMI Amount, Principal Outstanding, etc.

## CLAIM DOCUMENTS FOR SECTION III

1. Duly completed claim form;
2. Certificate if applicable from the Bank stating the amortization schedule, the EMI Amounts, Principal Outstanding, etc.
3. Certificate from the employer of the Insured person confirming the termination, dismissal, temporary suspension or retrenchment from employment of the Insured person furnishing the date of termination, dismissal, temporary suspension or retrenchment from employment of Insured person with the reasons for the same.

## CLAIM DOCUMENTS FOR SECTION IV

1. Duly completed Claim form



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2. Copy of FIR
  3. Estimate of loss / repairs
  4. Invoice/ Bills/Receipts
  5. Fire Brigade report.

**N.B.** The Company shall have no liability under this Policy, once the Maximum Limit of Liability (Sum Insured) with respect to any of the Sections, is exhausted by the Insured. The Company shall be relieved of its liability under the Policy once a claim has been paid under Section I or Section II of the Policy.

For all your service requests e-mail us at [contactus@universalsampo.com](mailto:contactus@universalsampo.com)

\*Cover available for Salaried Employees only

**DISCLAIMER**

Insurance is a subject matter of solicitation.

The prospectus contains only an indication of cover offered, for complete details on terms, conditions, coverages and exclusions please get in touch with us or our agent and read policy wordings carefully before concluding a sale.

\*\*\*\*\* **END**\*\*\*\*\*