

To make a smart choice, get in touch with us right away!



reliancegeneral.co.in 022-4890 3009 (Paid) 74004 22200
1800 3009 (Toll Free)



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A Smart App by Reliance General Insurance

available on

Contact our Insurance advisor

RG/INCOIW/CO/HL-06/BR-5CH/VER.1.0/050820



For complete details on the benefits, coverage, terms & conditions and exclusions, visit the website www.reliancegeneral.co.in or read the sales brochure, prospectus and policy wordings carefully before concluding sale.

IRDAI Registration No. 103.
Reliance General Insurance Company Limited

Registered & Corporate Office:
Reliance Centre, South Wing, 4th Floor, Off. Western Express Highway,
Santacruz (East), Mumbai - 400 055.

Corporate Identity Number: U66603MH2000PLC128300.
Reliance Travel Care Policy, UIN: RELTIOP08002V010708

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LiveSmart

What does the policy not cover?

At Reliance General Insurance, we would like our policy to be as transparent as possible.

To ensure that you do not face any unpleasant surprises when making a claim, we would like you to know some of the major exclusions under the policy

Medical expenses towards treatment of any pre-existing disease (unless of life threatening situation), suicide, self / inflicted injury or illness, mental disorder, anxiety, stress or depression, venereal diseases, alcohol/drug abuse, dangerous sports, HIV/AIDS etc will not be payable

No claim will be paid where the Insured/Insured Person:

- s travelling against the advice of a Physician; or
- is receiving or on a waiting list for specified medical treatment declared in the Physician's report or certificate; or
- is travelling for the purpose of obtaining treatment; or
- has received a terminal prognosis for a medical condition

Theft or loss of passport when left unattended or not informed to police authorities

In case of loss of checked-in baggage, no partial loss or damage shall become payable

War or nuclear perils

Claims Process

We aim to make the claims process as smooth as possible for your convenience. Here's how to make a claim:



Step 1

Intimate Reliance General Insurance within 24 hours of occurrence of claim



Step 2

To avail Worldwide cashless facility, call on the below mentioned landline numbers or on International toll free numbers given country wise in your Policy Schedule for any emergency assistance



Step 3

For reimbursement, submit fully filled claim form along with all required documents at the below mentioned address
Contact Reliance General Insurance Company Limited
National Toll Free No. - 1800-209-55-22
Land line No's : +91-22-67347843/44 (Charges Applicable)
Fax: +91 22 6734 7888
Email Id : reliance@europ-assistance.in

Address for Submitting Claims Documents
Reliance General Insurance, Claims Department,
C/O Europ Assistance India Pvt. Ltd., C-301, Business
Square, Andheri Kurla Road, Chakala, Andheri (E),
Mumbai - 400093, India.

Prohibition of Rebates - Section 41 of the Insurance Act, 1938 as amended by Insurance Laws (Amendment) Act, 2015.

No person shall allow or offer to allow, either directly or indirectly, as an inducement to any person to take out or renew or continue an insurance in respect of any kind of risk relating to lives or property in India, any rebate of the whole or part of the commission payable or any rebate of the premium shown on the policy, nor shall any person taking out or renewing or continuing a policy accept any rebate, except such rebate as may be allowed in accordance with the published prospectuses or tables of the insurer.

Any person making default in complying with the provisions of this section shall be liable for a penalty which may extend to ten lakh rupees.

RELIANCE

GENERAL
INSURANCE

Reliance
Travel Care Policy
- Schengen Plan

Ensure complete protection
for your travel to schengen
countries





At Reliance General Insurance, we are committed towards going that extra mile to keep pace with our customers' needs and continuously evolving new products to best meet their expectations. Now, for the first time in India, Reliance General Insurance introduces a unique plan that offers a customized insurance cover meant specifically for individuals travelling on a Schengen Visa. The Reliance Travel Care Policy — Schengen, offers comprehensive coverage against medical emergencies, along with a host of value-added benefits for other unexpected contingencies.



The incredible benefits

that make the Reliance Travel Care Policy (Asia) a smart choice:

Specially designed plan to meet the compulsory insurance requirements for Schengen Visa



Automatic extension of the policy in case of medical emergency and evacuation (up to 30 days) and delay of common carrier (up to 7 days) beyond policy expiry

Comprehensive coverage through various benefits like Loss of Passport, Total Loss of Checked-in Baggage, Personal Liability, Compassionate Visit etc.



Coverage of pre-existing disease in case of life threatening situations

Choose from Basic and Standard plan variants



24 hour Emergency Services offered through Emergency Assistance Service Provider



What does the policy cover?

Medical Contingencies

Medical Expenses including transportation, evacuation and repatriation of mortal remains

We take care of all your emergency medical expenses incurred, while abroad, for any sudden illness or injury.

We also reimburse emergency expenses towards medical evacuation to India. We cover the transportation cost of the deceased back home or the costs towards burial abroad, in case of one's untimely demise.

Dental Treatment

We cover your emergency dental expenses for any acute anaesthetic treatment of teeth, done while you are abroad.

Personal Accident

We pay compensation if you unfortunately sustain accidental bodily injury during the trip, leading to death or permanent disability.

Accidental Death - Common Carrier

We also pay compensation for permanent disability or loss of life arising out of an accident while travelling as a passenger in a common carrier.

Compassionate Visit

We reimburse the return fare for an immediate family member to visit you in case of hospitalisation extending to more than seven consecutive days.

Personal Possession Contingencies

Loss of Passport

We reimburse the actual expenses incurred for obtaining a duplicate or fresh passport in the event of a loss.

Total Loss of Checked-in Baggage

We compensate you for the total loss of your checked-in baggage by a common carrier.

Delay of Checked-in Baggage

If your checked-in-baggage is delayed for more than 12 hours, we reimburse reasonable expenses incurred for the purchases of toiletries, clothing and medications.

Unforeseen Event Contingencies

Personal Liability

We offer compensation for liability/damages paid to a third party, resulting from death, injury or damage to health or property that is caused involuntarily by you.



PLAN OPTIONS

(All figures in Euro)

Coverage	Basic	Standard	Deductibles
Medical Expenses including transportation and evacuation	30,000	50,000	50
Dental Treatment	500	500	50
Loss of Passport		300	25
Total Loss of Checked - in Baggage*		500	Nil
Delay of Checked -in Baggage		100	12 Hours
Personal Accident	10,000	15,000	Nil
Accidental Death & - Common Carrier		2,500	Nil
Personal Liability		50,000	Nil
Compassionate Visit		Return fare for any one accompany in person - spouse/ child/family doctor	Nil

*Total Loss of Checked-in Baggage : maximum amount payable per checked-in baggage in case more than one bag has been checked in, is 50% (100% for only one checked-in baggage) of applicable Sum Insured and per item in baggage max 10%.